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Town of Simla Public Works Department 325 Pueblo Avenue Simla, CO 80835 (719) 368-9178 myke@townofsimla.com

RE: Installation of New AMI Water Meters

Dear Utility Customer,

The Town of Simla is pleased to announce the upcoming installation of a new Advanced Metering Infrastructure (AMI) water meter system. This upgrade, in partnership with Fenix, a trusted provider of smart metering technology, will significantly enhance the accuracy, reliability, and efficiency of our water service.

This new system will replace existing meters with modern meters that automatically transmit usage data. This will enable faster leak detection, eliminate manual readings, and provide near real-time monitoring of water usage.

What to Expect:

- Installation Period: Beginning Mid-July through End of July.

- Identification: Fenix-approved installers will be in uniform and carry proper identification

- Access Needs: Most installations require no action. If your meter is in a secured area, you may be contacted to schedule access

- Service Impact: Water service may be interrupted briefly (15–30 minutes) during the meter swap

- Cost: There is no cost to residents for this upgrade

We appreciate your cooperation and patience during this process. For questions, please contact Myke McCune at (719) 368-9178 or myke@townofsimla.com. Thank you for your continued support as we modernize our water infrastructure.