

*Do I have to create an account with Municipay to use the online payment system?*

No; however if you wish to access your online payment history in the future, you may create an account to do so. You will be emailed a receipt of your payment to the email address you supplied during the payment process, regardless of whether you created an account or not.

*Can I view the details of payments due by creating an account with Municipay?*

No; your creation of a Municipay account is separate from our in-house billing systems. If you have questions or concerns about an amount due, please [Contact Us](#).

*Is my payment information secure?*

We work with MuniPAY, an electronic payment option provided by Nationwide Payments, a [Level 1 PCI DSS Compliance Registered Provider](#) and Authorized Third Party Processor of Visa, MasterCard, Discover, and American Express transactions to provide online payment convenience to our customers.

If you choose to pay online and/or create an account, to access your online payment history, your information is subject to [MuniPAY's Privacy Policy](#).

[Town of Simla's Privacy Policy is available here](#); *however*, our website does not collect or store your personal information during the online payment process.